

ICETRO AMERICA, INC

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March 20, 2020

To our valued customers,

In order to support the efforts to combat the spread of COVID-19 disease, ICETRO America office in Anaheim, California will suspend on-site operations and work our teams to telework to maintain effective business operations. We are pleased to support the California requirements of staying home until further notice.

A limited staff available in business to serve your needs.

Please note as follows;

Service Phone & Service Parts: (714) 215-4864 (ext. 407, 408), 09:00 ~ 05:00 (Pacific time)

or, email to icetro@icetroamerica.com

Logistics & delivery: (714) 215-4864 (ext. 405), 09:00 ~ 05:00 (Pacific time)

or, email to jeff@icetroamerica.com

Warranty Claim: mail to 1565 W. Broadway, Anaheim, CA 92802

or, email to finance@icetroamerica.com

Warehouse open: every Friday 09:00 ~ 02:00 (Pacific time)

Despite the uncertainties that lie ahead, we look forward to a speedy end to this difficulty.

We send our best wishes to all and be safe.

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